**CATEGORY** 

# Individual Bookseller of the Year

# What are the judges looking for?

We want to find the booksellers – be they shop managers or new retailers – whose retail skills, knowledge and enthusiasm have made a fundamental difference to the performance of a shop or book department. In a customerfacing business, these are the individuals that customers look out for, who handsell with passion, or the managers who have created a culture of great customer service.

## Who can submit?

Anyone selling books direct to the public, including from an independent bookshop, book chain, book club, online retailer, or specialist books department of a high street book retailer.

# What to submit?

Please submit via the awards website, a zipped-file, including a PDF of up to 1,500 words covering the requirements listed on the right, alongside any supporting graphics. Please include within this file:

- a hi-res image of the bookseller
- an image of the store's logo
- relevant shopfront and instore images.

### Please include

- Please describe your role and position within the business and how this impacts sales
- Evidence of how your customer service, marketing, events or partnership ideas have contributed to the commercial success of the bookshop or department
- Evidence of how your book selection has created out of the ordinary results, particularly when championing individual titles
- Evidence of working with authors/publishers to promote individual titles/lists
- Evidence of supporting the wider business with sales promotions, or by working with teams from marketing or events
- Evidence of using your role to make improvements in range or around the customer experience
- Evidence of using your role to support initiatives around diversity or sustainability
- Evidence of involvement in outreach to the local community
- Please also showcase any imaginative uses of social media to help sell books
- Supporting testimonials from colleagues or customers

### Other guidance

- Judging period: January to December 2024.
- Our submission site works best with file sizes lower than 50MB. If you encounter any difficulties, please email awards@thebookseller.com.